I worked very hard at Arizona College to give myself the best opportunities in the workforce. I attended school every day to get the most knowledge I could from my teachers. My mentors gave us the insight for exactly what we would need to be successful. I was able to pass my National Boards with confidence before graduating.

My externship was completed with Banner Estrella Hospital. I was the only extern during my time to have both my AZ State License and my CPhT Certificate. This allowed me to perform and apply all the hood and IV skills I mastered in class and put it to good use in the IV room. I was proficient at sterile technique and was able to actually make many of the IV and compounds used on the floor.

I was fortunate to have the opportunity to interview with the help of the Career Services Staff, at Avella Specialty Pharmacy. I began my career at Avella in January of this year. I was a refill technician for nearly 3 months; I was able to take medication orders from patients and get their deliveries set up for them.

After 3 months, I was promoted to Oncology Care Specialist where I worked with patients to get their oral Chemomedications. With the help from Arizona College, I knew the key parts of the medications and how to translate sig codes and insurance information and enter new patients and medications into our system.

Recently, I have been promoted to the Lead position of the Prior Authorization/Funding Team. I am now able to request clinic information from patients and doctors offices and speak with various insurance companies. This requires medications knowledge, clinic information, and learning the steps therapies need to meet the insurance policies. I am also working with non-profit foundations to acquire copay assistance for patients who are unable to handle the monthly copays of their medications.

My advise; go to class every day and engage in the lessons, listen and start applying your knowledge early and be open to the lessons your instructors are sharing with you.

- Article submitted by Charlotte Acre, Pharmacy Technician Graduate
Congratulations to our recent Massage Therapy Graduates!

These graduates have something to smile about. Not only did they celebrate graduating, the college would like to congratulate them on their employment!

We are happy to announce that Chantae Covington has made her start at a wellness clinic, Jamie West recently employed at a chiropractic wellness center, Erika Beck at a chiropractor’s office and both Ariel Bruce and Branden Smith are recently licensed.

As Jamie West says of working in the field, “The information that I was given in class; the direction, the education, has essentially set me up to be the best in my field and has put me speeds ahead of other people and it’s been noticed since I have entered the work force.”

Erika Beck also shared her experiences with the college, “It was so exciting to finally graduate! I'm so glad that I decided to go to Arizona College to become a massage therapist. It's such a good feeling when your dream becomes a reality and Arizona College helped me make that possible.

I was able to find a job that was a great fit for me very quickly after I finished school. I work as a massage therapist in a chiropractic office which is a lot of fun! I find a lot of joy in going to work each day and helping people on their way to achieving or maintaining optimum health. I also love where I work because I get to keep learning! Arizona College was just the beginning.”

We wish these graduates and everyone else who recently obtained their diploma or degree the best of luck in their job search! You all have something to smile about.

Did you know that Arizona College has a Massage Therapy clinic? Massage for students and staff are just $15 and for the general public they are $20. The Massage Therapy clinic is open for appointments Monday, Wednesday and Friday at 2:15p and 3:30p. There are numerous benefits to massage, so call today to schedule your massage!

As a recent graduate of the Medical Assisting Program at Arizona College, I look back at the journey that got me to where I am now.

After choosing to focus on raising a family for 5 years, I decided it was time to move forward and begin to set goals for myself. Since the medical field always sparked my interest, I was influenced to pursue a Medical Assisting program.

I enrolled at Arizona College in January 2013. I opted to take the evening program in order to better manage my husband’s work schedule and my children’s activities. I also took into consideration that I would need time to complete homework, so the night schedule accommodated those other commitments. It was a completely new experience for me, and although it was tough, it is possible.

Once I completed my school courses, I went on to complete my externship hours at a pediatrics office. It was exciting to finally put my training to work out in the “real world”.

When my externship hours were complete, I was offered a job there at the office, I accepted the offer and I am currently employed at Sunshine Pediatrics!

With the help of my instructors and the guidance and support of the Career Services Department, I accomplished my goal of completing the Medical Assisting program and becoming employed!

Arizona College gives you the right tools and proper training; although it may be difficult, it is possible to reach your goals.

- Article submitted by Claudia Rascon, Medical Assisting Graduate.
I appreciate the opportunity to share my experience at Arizona College. My husband was forced into retirement after working for a company for 33 years. We were forced to take the funds in a lump sum, and after taxes not much was left. We tried to stay in Southern California as long as we could be the money ran out, so a friend suggested moving to Arizona.

I needed to find work, but after not working for more than 20 years, who would hire me? I thought about the healthcare field, so I turned to the internet researching Medical Assisting schools and found Arizona College. I called and spoke with an angel, my Admissions Representative, Leyla. She was so genuine, listening to my concerns and reassured me that women of all ages can re-enter the work force if they have the desire and proper training.

In the meantime, I had a few serious family emergencies, and Leyla was there calling weekly to see how I was. I decided to enroll and started school on January 14th, 2013. The morning of the first day, I felt like I was going to lose my stomach I was so nervous! As I was riding up the elevator, my mind was telling me, “You CAN’T do this!” But I stayed, walked off the elevator and met Ms. Sanchez, my first hour instructor. She was a hoot! Such a breath of fresh air. Second hour, I met Ms. Ladd. I loved her stories. Third, I met Ms. Persson. I could not wait to go back to her lab class, she is such a great teacher!

I had a lot to prove to myself. The knowledge and experience that I learned in Ms. Persson’s lab classes in particular, is why I believe I was hired off of my externship. The positive influence I received from my instructors, Leyla and Career Services is what made me the Medical Assistant I am today.

The general concern for the students that the staff has is real. They are always there for all students. I have never seen anything like that before. The friendships and memories I have made will last a life time, Thank You Arizona College!

-Article submitted by Ms. Bachmann, Medical Assisting Graduate.
Good Luck Externs!

Eric Moran
Pharmacy Technician

Deserae Blackmann
Pharmacy Technician

Tiffani Hocket
Health Information Specialist

Veronica Montoya
Health Information Specialist

Wendy Carmona
Medical Assisting

Michael Hernandez
Dental Assisting

Denise Benavides
Dental Assisting

*Please note: Due to limited space, students listed above are only a sample of students that have been placed on externship.
Congratulations Placed Graduates!

Menasir Aysho
Medical Assisting
Abrazo Medical Group

Irene Bachmann
Medical Assisting
Academic Urology of Arizona

Christian Badilla
Medical Assisting
Westview Family Medicine

Erica Bateman
Dental Assisting
Palm Valley Pediatric Dentistry

Alma Bedoy
Massage Therapy
Rinata Skin & Body Care

Serage Ibraheem
Health Information Specialist
Cognizant

Valerie Sanchez
Pharmacy Technician
Med Impact

*Please note: Due to limited space, graduates listed above are only a sample of graduates that have been placed in their related medical field for employment and does not include every placed graduate.
On July 27th, 2013, Arizona College held it’s Summer 2013 Graduation Ceremony at the Glendale Civic Center.

I really enjoy attending the graduations. Even on your way up to the building, you can see students dressed in their cap and gown, some carrying their cap as not to “mess up their hair just yet”, and some students are fully ready, dressed to impress, with their cap in place and ready to walk!

The students are so nervous, just like the first day of school; little do they know, that by walking down that aisle, and completing their programs, their future has been changed forever in a positive manner.

I enjoy seeing the students talking with their instructors, many say, “man, this went by so fast,” or “I am so glad I took the step”. Seeing the students who have studied as a group for hours for tests and now are at graduation together is a really neat experience. They can’t help but have a smile on their face.

This last graduation, our Student Services Department did an amazing job coordinating our first participation from the City of Glendale’s Honor Guard. These pictures are also posted on our Facebook page, if you would like to see the larger high definition version.

If you are an Arizona College student, your graduation will soon be around the corner! If you are thinking of a career change, call Arizona College, talk to a representative and take a tour. Take the first step-you never know what your future may hold!

---

**Drill Weekend at the 52nd Street Armory**

Arizona College was proud to have been invited to the Army National Guard’s 52nd Street Armory during “Drill Weekend” on August 25th. Crystal Whittaker and Dennis Hobgood attended on behalf of Arizona College. Family Members of the soldiers were also invited as well as a variety of Veteran serving organizations.

Attendees were treated to a nice luncheon as well as fun family-friendly activities.

Special Thanks to the volunteers who put on this fun afternoon for the Men and Women in uniform.

---

**Veteran and Military Family Meet-and-Greet Luncheons**

Arizona College is extremely proud of it’s Veterans and Military Family members. To honor them, both the Glendale and Mesa Campuses, hosted the first, of many to come, “Veteran and Military Family Meet-and-Greet” events on August 22nd.

These luncheons gave Veteran and Military Family students the opportunity to meet one another and learn their stories, outside of the military environment. It was a great opportunity for students to familiarize themselves with the key individuals at their campus who are there to support them.

We want to make sure that Veterans and their family members feel honored and supported. We encourage any who need assistance to contact one of the Arizona College staff members listed below, if you need any assistance. We are here for you! Your Military/Veteran Support Team:

- Mary Reed: VA Certifying Official-Glendale Campus
- Maria Hasson: VA Certifying Official-Mesa Campus
- Terri Neal, USAF (retired) Admissions Representative-Glendale Campus
- Crystal Whittaker-USAF Admissions Representative-Mesa Campus
- Dennis Hobgood-Director of Agency Business Development

---

**Summer 2013 Graduation**

- Article submitted by Mr. Hobgood, Agency Business Director.
$ FINANCIAL AID NEWS

The first step to determine a student’s financial aid is by completing a FAFSA. This 100+ questionnaire has confused students wishing to apply for Financial Aid since 1992.

Completing the FAFSA, requires having access to tax information that may not be readily available. Also, the ability to interpret the FAFSA questions and to apply sometimes complicated personal tax information to those questions.

In addition, on July 1st, 2013, the Department of Education may require a student’s application to be verified against one of five verification methods. Also, many students make errors in the application that require resolution prior to the disbursement of Financial Aid. It is no wonder that some students give up and don’t complete the Financial Aid process.

Arizona College has chosen to invest heavily in the Financial Aid staffing resources available to students. This results in more personal service for students who are attending the College.

Student’s have access to a Financial Aid Officer to guide them through every step of the Financial Aid process including filling out the FAFSA.

Having a Financial Aid Officer present when the student fills out their paperwork, results in much less FAFSA errors, verification selection and disbursement delays are all reduced.

If you have any questions contact your Financial Aid Officer today.

-Article submitted by Mr. Calhoun, Director of Financial Aid & Regulatory Affairs

Open Lab Opportunity

Did you know that Arizona College offers open lab for current Medical Assisting and Phlebotomy students that would like some additional assistance with their lab skills? Our open lab is monitored by one of our Medical Assisting Instructors. The open lab hours are Monday-Thursday, from 12:15p-1p for morning students, and Monday-Thursday from 5p-5:45p for evening students.

All students who would like to participate must complete an orientation which includes a lecture and a short quiz. Students must pass with an 80% minimum to participate. The open lab orientation is Mondays at 12:15p for morning students and 5:15p for evening students.

If you have any questions, feel free to contact Ms. Sesser, Medical Assisting and Phlebotomy Program Director.

Go Green…Carpool to School!

Do you want to save money and meet new people?

Sign up for Carpooling!

Carpooling can save you money in gas and in vehicle wear. It helps the environment by reducing pollution, and you can meet new friends in the process.

Pick up a carpool application at the Front Desk and turn it in to Student Services, we will then match you up with another fellow Arizona College classmate in your area.

We are always in need of drivers, so any help is greatly appreciated. Whether you are able to drive your car, or you are in need of a ride, pick up an application today!

Contact Ms. Mireles in Student Services, if you have any questions.

Calendar of Events

9/2013-Baby Safety Month
10/2013-Dental Hygiene Month
10/10/13-Externship Orientation-Mesa
10/11/13-Externship Orientation-Glendale
10/17/13-Orientation-Welcome New Students!
10/21/13-Start Date
11/2013-Lung Cancer Awareness Month
11/3-9/13-Allied Health Professions Week
11/14/13-Externship Orientation-Mesa
11/15/13-Externship Orientation-Glendale
11/21/13-Orientation-Welcome New Students!
11/25/13-Start Date
11/28-29/13-Thanksgiving-College will be closed
12/1/2013-AIDS Awareness Day
12/19/13-Externship Orientation-Mesa
12/20/13-Externship Orientation-Glendale
12/23-27/13-Student Winter Break

*CPR Classes and testing is offered weekly (every Friday) at Arizona College. Space is limited, so please contact the Front Desk for your reservation.
<table>
<thead>
<tr>
<th>Abbas Khayami, D.C.</th>
<th>Diann Tate, CPhT.</th>
<th>Mary Kellar</th>
</tr>
</thead>
<tbody>
<tr>
<td>Better Health Solutions</td>
<td>Lead Tech</td>
<td>Southwest Regional Manager</td>
</tr>
<tr>
<td></td>
<td>CVS Pharmacy</td>
<td>Schein Dental Special Markets</td>
</tr>
<tr>
<td>Amy Strunk, B.S., CPhT</td>
<td>Heather Blythe, DA</td>
<td>Nicole Leon, L.M.T.</td>
</tr>
<tr>
<td>Cardinal Health</td>
<td>DC Dental</td>
<td></td>
</tr>
<tr>
<td>Angel Harrington, L.M.T.</td>
<td>Jeanette Baker, L.M.T.</td>
<td>Sharon Jaycox</td>
</tr>
<tr>
<td></td>
<td>Massage Envy</td>
<td>Arizona Department of Health</td>
</tr>
<tr>
<td>Anna Lassister, AZ. MGMA</td>
<td>Jothi Nadarajah D.M.D.</td>
<td>Sharon Richard, R.N., CPC.</td>
</tr>
<tr>
<td>Practice Manager</td>
<td>Cholla Hills Family Dentistry</td>
<td>Manager, Revenue Cycle Quality Initiatives</td>
</tr>
<tr>
<td>Advanced Surgical Institute</td>
<td></td>
<td>Banner Arizona Medical Clinic</td>
</tr>
<tr>
<td>Barbara Stackhouse, R.D.H., B.S.</td>
<td>Kathy Donner</td>
<td>Theresa D'Acquisto, A.A.</td>
</tr>
<tr>
<td>The Schuster Center for Professional Development</td>
<td>HIV Prevention Manager</td>
<td>Client Liaison Billing Manager</td>
</tr>
<tr>
<td></td>
<td>Arizona Department of Health</td>
<td>Arizona Medical Billing</td>
</tr>
<tr>
<td>DeJarra Sims N.M.D.</td>
<td>Lalit Mansukhami, R.Ph., M.S.</td>
<td>Wanda Darling</td>
</tr>
<tr>
<td>Synergy Health</td>
<td>Director of Pharmacy</td>
<td>Phlebotomist</td>
</tr>
<tr>
<td></td>
<td>John C. Lincoln Hospital</td>
<td></td>
</tr>
</tbody>
</table>

Arizona College
4424 W. Olive Ave #300
Glendale, AZ 85302

www.arizonacollege.edu
602-222-9300