

## **Texas State Board of Nursing**

To file a complaint against Arizona College of Nursing, Dallas Campus, the student should visit <a href="https://bon.texas.gov/discipline">https://bon.texas.gov/discipline</a> and complaints policies and guidelines filecomplaint.asp.html and complete the Online Complaint Form. A student may also request a complaint form be sent to them by calling the Texas State Board of Nursing at (512) 305-6838 or the Health Professions Council Complaint Line at 1-800-821-3205. Students can also write out their complaint on plain paper and send via email, fax, or mail to:

Texas State Board of Nursing Enforcement 333 Guadalupe, Suite 3-460 Austin, TX 78701-3944

Fax: (512) 305-6870

Email: complaints@bon.texas.gov

## **Texas Higher Education Coordinating Board (THECB)**

To file a complaint against Arizona College of Nursing, Dallas Campus, the student should visit <a href="https://www.highered.texas.gov/links/student-complaints/">https://www.highered.texas.gov/links/student-complaints/</a> and complete the THECB Student Complaint and Authorization Forms. The student will need to provide documentation of completion of the institution's complaint or grievance procedures including outcomes and evidence to support the complaint. Documentation can be submitted to THECB by completed the online instructions, submitting via email to <a href="mailto:StudentComplaints@highered.texas.gov">StudentComplaints@highered.texas.gov</a> with attachments submitted as PDF documents or mailing the information to:

Texas Higher Education Coordinating Board Office of General Counsel P.O. Box 12788 Austin, TX 78711-2788

## **Texas Workforce Commission Career Schools and Colleges**

To file a complaint against Arizona College of Nursing, Dallas Campus, the student should visit <a href="https://www.twc.texas.gov/jobseekers/career-schools-colleges-students#howToSubmitAComplaintAgainstASchool">https://www.twc.texas.gov/jobseekers/career-schools-colleges-students#howToSubmitAComplaintAgainstASchool</a> and complete one of the three complaint forms and submit with documentation to support the complaint. Documentation can be emailed, faxed, or mailed to:

Texas Workforce Commission Career Schools and Colleges 101 East 15th Street, Room 226T Austin, TX 78778-0001

Fax: (512) 936-3111

Email: <a href="mailto:career.schools@twc.state.tx.us">career.schools@twc.state.tx.us</a>

To confirm receipt of documentation, students can call (512) 936-3100.